

Integration Solutions Inc. Terms & Conditions

Introduction

These Terms & Conditions ("Terms") govern your access and use of our web-based software solutions (the "Software") designed to streamline operations for healthcare providers. By accessing or using the Software, you ("you" or "User") agree to be bound by these Terms.

Description of Services

Integration Solutions offers a suite of Software solutions specifically designed for various healthcare professionals:

- **MD/DC/Lac:** A comprehensive patient data management system for medical offices, supporting record-keeping, appointments, billing, and overall patient experience.
- **Pharm:** Designed for pharmacies to simplify medication management, offering functionalities for efficient prescription fulfillment and seamless integration with existing billing systems.
- **DME (Durable Medical Equipment):** Caters to medical equipment suppliers by providing a solution for managing equipment sales, rentals (if applicable), and ensuring efficient delivery.

User Accounts and Security

You may be required to create an account to access certain features of the Software. You are responsible for maintaining the confidentiality of your account credentials and are fully responsible for all activities that occur under your account. Integration Solutions will not be liable for any loss or damage arising from your failure to comply with these security obligations.

Access and Use

We grant you a non-exclusive, non-transferable right to access and use the Software for its designated purpose within your healthcare practice. You may not:

- Sell, license, sub-license, or distribute the Software to any third party.
- Use the Software for any purpose other than its intended use within the healthcare field you practice.
- Attempt to modify, reverse engineer, decompile, disassemble, or access the source code of the Software.

Refund Policy

Integration Solutions Inc. does not offer refunds for services already rendered or for subscription fees paid for a specific period. In the event of service termination, any unused funds remaining in a client's digital purse or account balance will be refunded upon request. Refund requests must be submitted by email to mark_gelman@yahoo.com within 45 days of service termination. Refunds will be processed within 10 business days of receiving the request.

Intellectual Property

The Software and all intellectual property rights associated with it, including copyrights, trademarks, and patents, are owned by Integration Solutions or its licensors. You agree not to infringe upon any of our intellectual property rights.

Data Storage and Security

Integration Solutions takes data security very seriously. We store your data on secure servers and maintain regular backups. However, we cannot guarantee the complete security of any data transmission over the internet. You acknowledge that you are transmitting data at your own risk.

Integration with Third-Party Systems

Our Software may integrate with existing billing systems and potentially with third-party solutions like legal case management software. We will work with you to determine the best integration options for your specific needs.

Term and Termination

These Terms will remain in effect until terminated by either party. We may terminate these Terms at any time for any reason, with or without notice. You may terminate these Terms by discontinuing your use of the Software.

Fees and Payment

We offer various subscription plans for our Software. The specific fees associated with your chosen plan will be communicated to you before your subscription begins. You agree to pay the applicable fees on time and in accordance with the chosen payment schedule.

Disclaimer of Warranties

The Software is provided "as is" and without warranties of any kind, express or implied. Integration Solutions disclaims all warranties, including but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement.

Limitation of Liability

Integration Solutions will not be liable for any damages arising out of or related to your use of the Software, including but not limited to direct, indirect, incidental, consequential, or punitive damages.

Indemnification

You agree to indemnify and hold harmless Integration Solutions, its officers, directors, employees, agents, and licensors from and against any and all claims, demands, losses, liabilities, costs, or expenses (including attorneys' fees) arising out of or related to your use of the Software.

Governing Law and Dispute Resolution

These Terms will be governed by and construed in accordance with the laws of the State of New York. Any dispute arising out of or related to these Terms will be resolved by binding arbitration in accordance with the rules of the American Arbitration Association.

Entire Agreement

These Terms constitute the entire agreement between you and Integration Solutions regarding your use of the Software and supersede all prior or contemporaneous communications and proposals, whether oral or written.

Updates and Changes to the Terms

Integration Solutions reserves the right to update or modify these Terms at any time. We will

notify you of any changes by posting the updated Terms on our website. Your continued use of the Software after the posting of any changes constitutes your acceptance of the revised Terms.

Contact Us

If you have any questions about these Terms, please contact the Administrator or Support.

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